



SAFETY RECALL # 2023-170

This notice applies to your 2023 Grand Design Imagine AIM <Model>, VIN <VIN>

April 12, 2023

<Customer Name>

<Customer Address>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the *Canadian Motor Vehicle Safety Act*. This is to inform you that your vehicle may be non-compliant with the requirements of the Motor Vehicle Safety Regulations and that the non-compliance could affect the safety of a person.

Grand Design RV has identified a non-compliance with CMVSS 110, tires & wheels, where the Tire and Loading Information label may be missing on your recreational vehicle.

! IMPORTANT !

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your vehicle repaired.

Why is a recall being conducted?

On certain **2023 Momentum Fifth Wheels & Travel Trailers, Solitude Fifth Wheels, Reflection Fifth Wheels & Travel Trailers, Imagine Travel Trailers, and Transcend Travel Trailers manufactured between September 13, 2022, and March 16, 2023**, the Tire and Loading Information label may not have been installed. As a result, information about the correct tire sizes and inflation pressures is missing. Tires that are not properly inflated could lead to poor handling and/or a tire failure. Poor handling or a tire failure could cause a loss of control and increase the risk of a crash.

What are we doing about the problem?

Grand Design RV will notify owners by mail and instruct you to take your trailer to a dealership to install the missing Tire and Loading Information label. You can contact Grand Design RV directly if you prefer to have us send you the label, and apply it yourself. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair time is estimated to take no more than 15 minutes. There will be no charge for this service through your Grand Design dealership.

What should you do?

Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 and choose the "Recall" prompt or email recall@granddesignrv.com. We can discuss other arrangements including sending the Tire and Loading Information label directly to you for installation to avoid inconvenience.

What if I no longer own this recreational vehicle?

Notify Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com <http://www.granddesignrv.com/> to inform us that you no longer own this vehicle. Please be sure to include your 17- digit VIN in all correspondence.

Who should you contact if you have further questions or concerns?

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9249 and choose the "Recall" prompt, or email: recall@granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If after contacting your dealer and/or our Customer Service Helpline, should you have additional questions regarding this recall, you may contact Transport Canada – Road Safety, 80 rue Noël, Gatineau, Quebec, J8Z 0A1; or call 1-800-333-0510.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Grand Design RV, LLC

11333 County Road 2, Middlebury, IN 46540
Phone: 574-825-8000, Fax: 574-825-9700
www.granddesignrv.com