

IMPORTANT SAFETY RECALL

This notice applies to your 2016 Grand Design Momentum < Model >, VIN < VIN >

January 11, 2016

<Customer Name>

<Address 1>

<Address 2>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has decided that certain 2016 Momentum trailers, models 397th, 398M, and 388M fail to conform to 49 CFR Part 567, "Certification".

! IMPORTANT!

- Your Momentum falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your Momentum Federal Certification Labels inspected & if necessary, replaced.

Why is a recall being conducted?

On select model vehicles manufactured between September 2, 2015 and November 12, 2015 the Federal Certification Labels indicate an incorrect Unloaded Vehicle Weight (UVW) and corresponding Cargo Carrying Capacity (CCC). Due to a weigh scale issue the actual UVW may be understated by as much as 1,000 lbs., resulting in an overstatement of the CCC by an equal amount. In the event that the vehicle is loaded to the stated maximum allowed CCC, the Gross Vehicle Weight Rating (GVWR) of 19,500 lbs. may be exceeded. Should this occur there is increased risk of a crash.

What are we doing about the problem?

On affected vehicles, the Federal Certification Labels will be replaced with corrected labels. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair is estimated to take no more than 1 hour. There will be no charge for this service.

What should you do?

Please contact your selling or nearest Grand Design dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 so we can work with you to make other arrangements to have the needed inspection completed.

What if I no longer own this recreational vehicle?

Please notify Grand Design either by phone: 574-825-9679, fax: 574-825-9700, or email: warranty@granddesignrv.com to inform us that you no longer own this vehicle. Please be sure to include your 17 digit VIN in all correspondence.

Who should you contact if you have further questions or concerns?

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9700, or email: warranty@granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If after having attempted to take advantage of this recall you believe you have not been able to have your Momentum remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this recall may cause, however your safety is our primary concern.

Sincerely,

Grand Design RV, LLC