



IMPORTANT SAFETY RECALL

This notice applies to your 2014 Grand Design Momentum_____, VIN _____

August 18, 2014

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has decided that a defect which relates to motor vehicle safety exists with the “Correct Track” suspension system installed on your recreational vehicle.

!!IMPORTANT!

- Your Momentum Toy Hauler falls within the recall population.
- You should avoid extended travel under heavy load or over rough terrain until your Momentum has been inspected & repaired.

Why is a recall being Conducted?

Under heavy load or in rough terrain conditions, the “Correct Track” bolt that aligns the axle spring assembly in the frame hanger could shear. Vehicles manufactured between June 24, 2013 and March 21, 2014 may contain the defective bolt. Your Momentum falls within the serial number range of affected units. If the “Correct Track” bolt shears and the spring detaches from the frame hanger the potential exists for loss of control of the vehicle which could result in a crash, creating the possibility of for injury or death.

What are we doing about the problem?

Our supplier has provided us with replacement bolts to correct this issue. Stock quantities are readily available. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair is estimated to take no more than 1 hour. There will be no charge for this service.

11333 County Road 2, Middlebury, IN 46540
Phone: 574-825-8000, Fax: 574-825-9700
granddesignrv.com

What should you do?

Please contact your selling or nearest Grand Design dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 so we can work with you to make other arrangements to have the needed repairs completed. You should avoid extended travel under heavy load or over rough terrain until your Momentum has been inspected & repaired.

What if I no longer own this recreational vehicle?

Please notify Grand Design either by phone: 574-825-9679, fax: 574-825-9700, or e-mail: www.granddesignrv.com to inform us that you no longer own this vehicle.

Who should you contact if you have further questions or concerns?

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9700, or e-mail: www.granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your Momentum repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 13861 County Road 4, Bristol, IN 46507.

If after having attempted to take advantage of this recall you believe you have not been able to have your Momentum "Correct Track" remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, however your safety is our primary concern.

Sincerely,

Grand Design RV, LLC