



January 28, 2022

Via E-mail

Receipt Confirmation Requested

Head of Recalls

Motor Vehicle Safety Investigation Laboratory,

Transport Canada,

80 Noel Street

Gatineau, Quebec, J8Z 0A1

Re: Grand Design RV

Notice of Defect and Recall Campaign

In accordance with **Section 10** of the Motor Vehicle Safety Act and **Section 15** of the Motor Vehicle Safety Regulations, this report serves as notification to Transport Canada that a defect related to motor vehicle safety exists in certain Travel Trailers manufactured by Grand Design RV.

I. **Final Stage Manufacturer:**

Grand Design RV, LLC

11333 County Road 2

Middlebury, IN 46540

Vehicle Brand: Grand Design

Component Manufacturer:

N/A

Contact Information for Inquiries:

Grand Design RV

Jerry McCarthy, VP – Service Operations

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Middlebury, IN 46540

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granddesignrv.com

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II. **Identification of Recall Population & Size:**

The subject recall involves the following travel trailers built by Grand Design RV:

Make: Grand Design

Model: Imagine Travel Trailers

Model Year(s): 2020 - 2021

Production Dates: 6/3/2019 to 3/24/21

VIN Ranges: 573TE2721L1210583 to 573TE2521L1212966 (non-sequential)

573TE2520M3416308 to 573TE2622M3421654 (non-sequential)

573TE322XM5504622 to 573TE3225M5506083 (non-sequential)

573TE3228L6619020 to 573TE3221M6632337 (non-sequential)

III. **Total Number of Canadian Units Involved:** A total of **2,243** Canadian units are involved in this recall. All vehicles in this recall population are affected. Recall population was based on the vehicles that used a specific design pull handle for the drawers & doors inside the vehicle. Vehicles not included in the recall used other styles of pull handles.

IV. **Description of Defect:**

On affected vehicles, the design of the cast aluminum pull handles has square corners that may cause personal injury in the event forceful contact is made.

V. **Evaluation of the Safety Risk:**

Vehicle occupants can be scrapped or cut when contacting the corner of the handles with enough force.

VI. **Measures Taken to Correct Defect:**

Grand Design, as the Final Stage Manufacturer, will release a Recall Notice (immediately following TC assignment of a recall number and letter approvals) to all Grand Design dealers and registered owners. Owners will be instructed to take their vehicle to the nearest Grand Design dealer to have their pull handles replaced with new design pull handles that incorporate a rounded profile. Owner's that have paid to have their vehicles repaired for this issue will be offered a full refund of the repair costs.

VII. **Basis for Determining that a Defect Exists & Chronology of Events:**

On October 27th, 2021, Grand Design was contacted by NHTSA regarding personal injury reports received through their reporting system. Subsequently Grand Design launched an investigation. On November 3rd, 2021, we responded to NHTSA with our findings. NHTSA informed us of a similar recall from another manufacturer. After further due diligence, Grand Design decided on January 25, 2022, to file our Notice of Defect and Recall Campaign, as required.

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VIII. **Owner Notification:**

Registered owners will be receiving written notification immediately following TC approval of the notification letter. Owners will be instructed to contact their dealer to schedule an appointment for recall completion. A draft copy of the Owner Notification Letter will be forwarded to Transport Canada for approval as soon as possible. The repairs are estimated to take less than 1.5 hours.

IX. **Dealer Notification:**

Similarly, dealers will receive written notification immediately following TC approval of the dealer notification letter. A draft copy of the Dealer Letter will be forwarded to Transport Canada for approval as soon as possible.

X. **Quarterly Reporting Requirements:**

Grand Design will be filing quarterly reports as required by subsection 10(6) and (7) of the Motor Vehicle Safety Act.

If you need additional information pertaining to this safety defect notice, please feel free to contact me at the phone number or e-mail address provided below.

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Title: Vice President-Service Operations

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